

Split System Air Conditioner

Model:

FAC-12OFTC52

FAC-12INTC52

FAC-18INTC52

FAC-12INTC-52G

FAC-18INTC-52G

We thank you for the trust you have placed in us when purchasing the FOX air conditioner. Please carefully read this manual before using the device to familiarize yourself with the product, its usage instructions, safety measures, and to ensure better and higher-quality performance, as well as a longer lifespan of the device through proper use.

EN

INTRODUCTION TO REFRIGERANTS R32&R290

Introduction to Refrigerants R32 & R290

The refrigerants used for air conditioners are environmentally friendly hydrocarbons R32 and R290. The two kinds of refrigerants are combustible and odorless. Moreover, they can burn and explode under certain condition. However, there will be no risk of burning and explosion if you comply with the following table to install your air conditioner in a room with an appropriate area and use it correctly. Compared with ordinary refrigerants, Refrigerants R32 & R290 are environmentally friendly and do not destroy the ozone sphere and that their values of greenhouse effect are also very low.

Room area requests for air conditioner with Refrigerants R32 & R290

Refrigerants	Capacity (Btu)	Room Area
R32	9K	Above 4m ²
	12K	Above 4 m ²
	18K	Above 15 m ²
	22K/24K	Above 25 m ²
R290	9K	Above 10 m ²
	12K	Above 13 m ²
	18K	Above 15 m ²
	22K/24K	Above 30 m ²

- © Please read the manual before installation, using, maintenance.
- © Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- © Do not pierce or burn the appliance.
 - The appliance shall be stored in a room without continuously operating sources (for example: open flames, an operating ignition gas appliance or an operating electric heater.)
 - Please contact the nearest after-sale service center when maintenance is necessary. At the time of maintenance, the maintenance personnel must strictly comply with the Operation Manual provided by the corresponding manufacturer and any non-professional is prohibited to maintain the air conditioner.
- © It is necessary to comply with the provisions of gas-related national laws and regulations.
- It is necessary to clear away the refrigerant in the system when maintaining or scrapping an air conditioner.



Warning: Combustible
& Dangerous



Read the user manual



Read the installation
manual



Read the service
manual

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In line with the company's policy of continual product improvement, the aesthetic and dimensional characteristics, technical data and accessories of this appliance may be changed without notice.

SAFETY RULES AND RECOMMENDATIONS FOR THE INSTALLER

⚠ Read this guide before installing and using the appliance.

⚠ During the installation of the indoor and outdoor units the access to the working area should be forbidden to children. Unforeseeable accidents could happen.

⚠ Make sure that the base of the outdoor unit is firmly fixed.

⚠ Check that air cannot enter the refrigerant system and check for refrigerant leaks when moving the air conditioner.

⚠ Carry out a test cycle after installing the air conditioner and record the operating data.

⚠ The ratings of the fuse installed in the built-in control unit are T 5A / 250V .

⚠ The user must protect the indoor unit with a fuse of suitable capacity for the maximum input current or with another overload protection device.

⚠ Ensure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.

⚠ Check that the socket is suitable for the plug, otherwise have the socket changed.

⚠ The appliance must be fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under overvoltage category III conditions, and these means must be incorporated in the fixed wiring in accordance with the wiring rules.

⚠ The air conditioner must be installed by professional or qualified persons.

⚠ Do not install the appliance at a distance of less than 50 cm from inflammable substances (alcohol, etc.) Or from pressurised containers (e.g. spray cans).

⚠ If the appliance is used in areas without the possibility of ventilation, precautions must be taken to prevent any leaks of refrigerant gas from remaining in the environment and creating a danger of fire.

⚠ The packaging materials are recyclable and should be disposed of in the separate waste bins. Take the air conditioner at the end of its useful life to a special waste collection centre for disposal.

⚠ Only use the air conditioner as instructed in this booklet. These instructions are not intended to cover every possible condition and situation. As with any electrical household appliance, common sense and caution are therefore always recommended for installation, operation and maintenance.

⚠ The appliance must be installed in accordance with applicable national regulations.

⚠ Before accessing the terminals, all the power circuits must be disconnected from the power supply.

⚠ The appliance shall be installed in accordance with national wiring regulations.

⚠ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

SAFETY RULES AND RECOMMENDATIONS FOR THE USER

⚠ Do not try to install the conditioner alone; always contact specialized technical personnel.

⚠ Cleaning and maintenance must be carried out by specialised technical personnel. In any case disconnect the appliance from the mains electricity supply before carrying out any cleaning or maintenance.

⚠ Ensure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.

⚠ Do not pull out the plug to switch off the appliance when it is in operation, since this could create a spark and cause a fire, etc.

⚠ This appliance has been made for air conditioning domestic environments and must not be used for any other purpose, such as for drying clothes, cooling food, etc.

⚠ The packaging materials are recyclable and should be disposed of in the separate waste bins. Take the air conditioner at the end of its useful life to a special waste collection centre for disposal.

⚠ Always use the appliance with the air filter mounted. The use of the conditioner without air filter could cause an excessive accumulation of dust or waste on the inner parts of the device with possible subsequent failures.

⚠ The user is responsible for having the appliance installed by a qualified technician, who must check that it is earthed in accordance with current legislation and insert a thermomagnetic circuit breaker.

⚠ The batteries in remote controller must be recycled or disposed of properly.
Disposal of Scrap Batteries --- Please discard the batteries as sorted municipal waste at the accessible collection point.

⚠ Never remain directly exposed to the flow of cold air for a long time. The direct and prolonged exposition to cold air could be dangerous for your health. Particular care should be taken in the rooms where there are children, old or sick people.

⚠ If the appliance gives off smoke or there is a smell of burning, immediately cut off the power supply and contact the Service Centre.

⚠ The prolonged use of the device in such conditions could cause fire or electrocution.

⚠ Have repairs carried out only by an authorised Service Centre of the manufacturer. Incorrect repair could expose the user to the risk of electric shock, etc.

⚠ Unhook the automatic switch if you foresee not to use the device for a long time. The airflow direction must be properly adjusted.

⚠ The flaps must be directed downwards in the heating mode and upwards in the cooling mode.

⚠ Only use the air conditioner as instructed in this booklet. These instructions are not intended to cover every possible condition and situation. As with any electrical household appliance, common sense and caution are therefore always recommended for installation, operation and maintenance.

⚠ Ensure that the appliance is disconnected from the power supply when it will remain inoperative for a long period and before carrying out any cleaning or maintenance.

⚠ Selecting the most suitable temperature can prevent damage to the appliance.

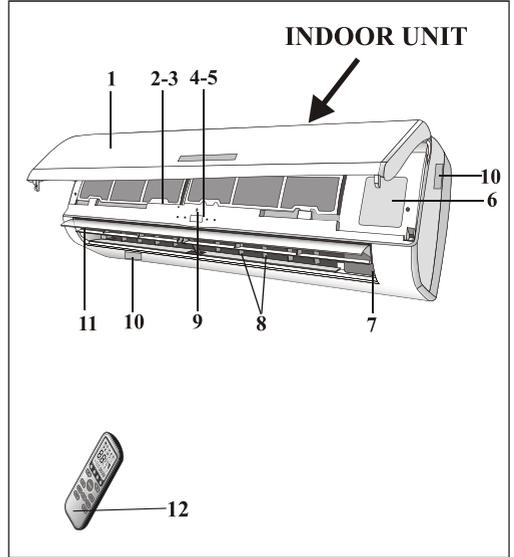
SAFETY RULES AND PROHIBITIONS

- ⊖ Do not bend , tug or compress the power cord since this could damage it. Electrical shocks or fire are probably due to a damaged power cord. Specialised technical personnel only must replace a damaged power cord.
 - ⊖ Do not use extensions or gang modules.
 - ⊖ Do not touch the appliance when barefoot or parts of the body are wet or damp.
 - ⊖ Do not obstruct the air inlet or outlet of the indoor or the outdoor unit.
The obstruction of these openings causes a reduction in the operative efficiency of the conditioner with possible consequent failures or damages.
 - ⊖ In no way alter the characteristics of the appliance.
 - ⊖ Do not install the appliance in environments where the air could contain gas , oil or sulphur or near sources of heat.
 - ⊖ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ⊖ Do not climb onto or place any heavy or hot objects on top of the appliance.
 - ⊖ Do not leave windows or doors open for long when the air conditioner is operating.
 - ⊖ Do not direct the airflow onto plants or animals.
 - ⊖ A long direct exposition to the flow of cold air of the conditioner could have negative effects on plants and animals.
 - ⊖ Do not put the conditioner in contact with water.
The electrical insulation could be damaged and thus causing electrocution.
 - ⊖ Do not climb onto or place any objects on the outdoor unit
 - ⊖ Never insert a stick or similar object into the appliance. It could cause injury.
 - ⊖ Children should be supervised to ensure that they do not play with the appliance. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

NAMES OF PARTS

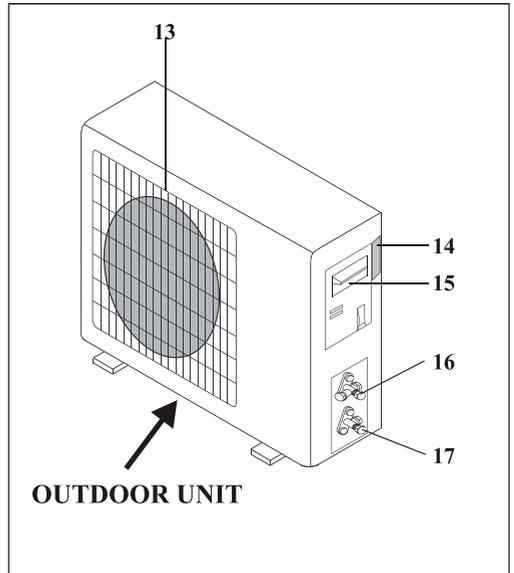
INDOOR UNIT

No.	Description
1	Front panel
2	Air filter
3	Optional filter (if installed)
4	LED Display
5	Signal receiver
6	Terminal block cover
7	Ionizer generator(if installed)
8	Deflectors
9	Emergency button
10	Indoor unit rating label (Stick position optional)
11	Airflow direction louver
12	Remote controller



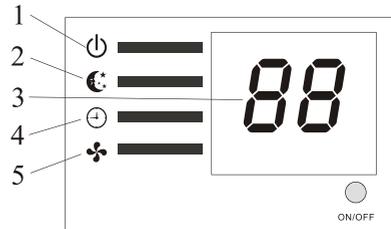
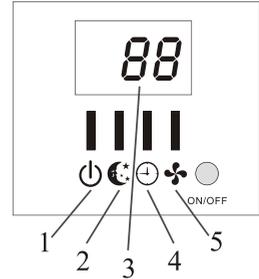
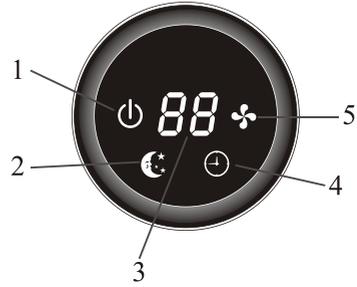
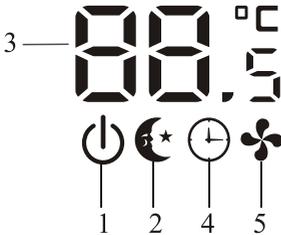
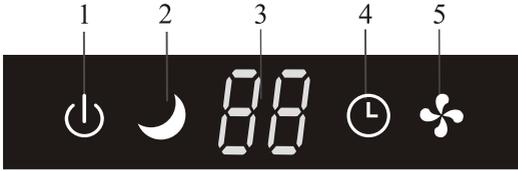
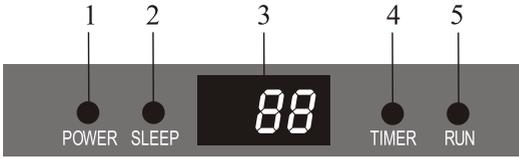
OUTDOOR UNIT

No.	Description
13	Air outlet grille
14	Outdoor unit rating label
15	Terminal block cover
16	gas valve
17	liquid valve



Note: the above figures are only intended to be a simple diagram of the appliance and may not correspond to the appearance of the units that have been purchased.

INDOOR UNIT DISPLAY



No.	Led		Function
1	POWER	⏻	This symbol appears when the unit is power on
2	SLEEP	🌙	SLEEP mode
3	Temperature display (if present) /Error code	88	(1) Lights up during Timer operation when the air conditioner is operational (2) Displays the malfunction code when fault occurs.
4	TIMER	🕒	Lights up during Timer operation.
5	RUN	🌀	The symbol appears when the unit is turned on, and disappear when the unit is turned off.

⚠️ The shape and position of switches and indicators may be different according to the model, but their function is the same.

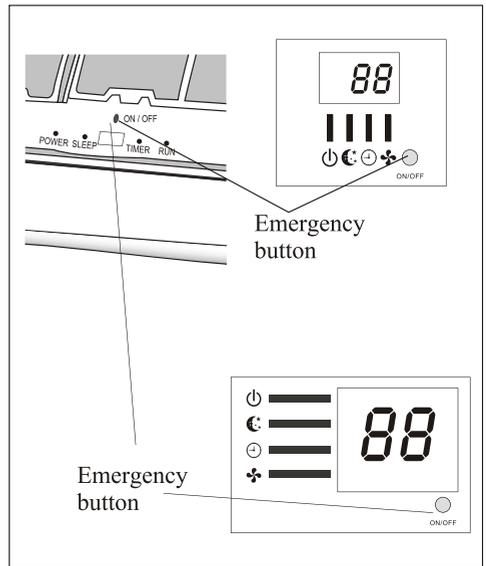
EMERGENCY FUNCTION & AUTO-RESTART FUNCTION

AUTO-RESTART FUNCTION

The appliance is preset auto - restart function by manufacturer. In case of a sudden power failure, the module memorizes the setting conditions before the power failure. when the power restores, the unit restarts automatically with all the previous settings preserved by the memory function.

To deactivate the AUTO-RESTART function ,proceed as follows:

1. Switch the air conditioner off and plug it off.
 2. Press the emergency button meanwhile plug it in.
 3. Keep pressing the emergency button for more than 10 seconds until you hear four short beeps from the unit. The AUTO-RESTART function is deactivate.
- To activate the AUTO - RESTART function , follow the same procedure until you hear three short beeps from the unit.



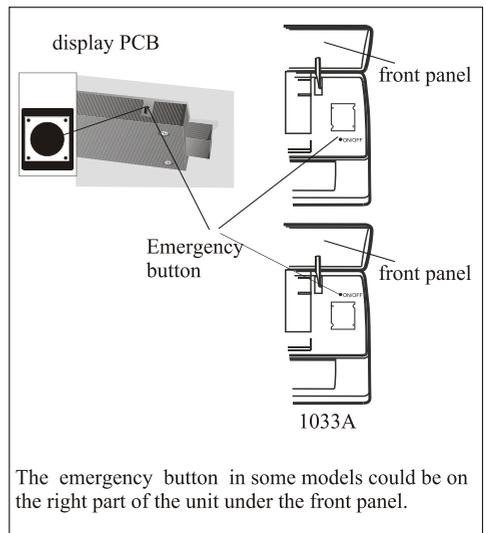
EMERGENCY FUNCTION

If the remote controller fails to work or maintenance necessary, proceed as follows:

Open and lift the front panel up to an angle to reach the emergency button.

1. One press of the emergency button(one beep) will lead to the forced COOLING operation
2. Two press of the emergency button within 3 sec (two beeps) will lead to the forced HEATING operation.
3. To switch off the unit , you just need to press the button again (a single long beep) .
4. After 30 minutes in forced operation , the air conditioner will automatically start working in 23°C cooling mode, auto fan speed.

* The FEEL function is described in page 15.



⚠ The shape and position of the emergency button may be different according to the model, but their function is the same.

Remark: the external static pressure of heat pumps is 0 Pa for all models.

NAME OF PARTS

No.	Button	Function
1		To turn on/ off the air conditioner.
2		To select the operating mode: AUTO, COOLING, DRY, FAN, HEATING.
3		To increase the set room temperature, lengthen the time when set TIMER.
4		To decrease the set room temperature, reduce the time when set TIMER.
5		To set the air flow direction up and down.
6		To set the air flow direction left and right(if applicable,optional).
7		Optional functions indicator:Clean/ECO/Timer/Electrical heating
8		To turn on/off the indoor display.
9		To select the fan speed of indoor unit
10		To switch-on/off the I FEEL function.
11		Press ^ and v together and hold 1s to active/deactive the CHILD-LOCK function.

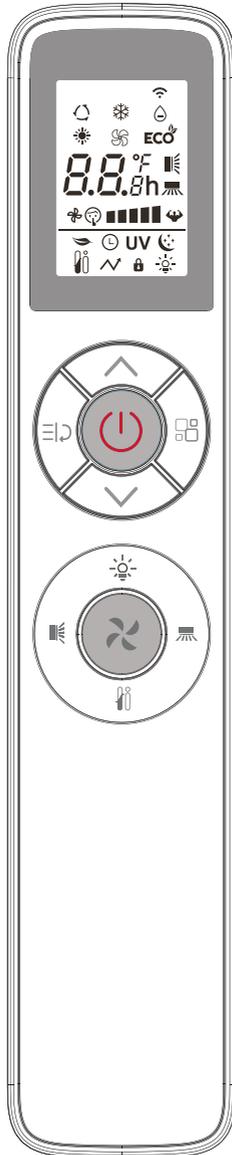
 The display and some functions of the remote control may vary according to the model.

 The shape and position of buttons and indicators may vary according to the model, but their function is the same.

 The unit confirms the correct reception of each button with a beep.

 You will hear a beep when you press the button  , though the actual model haven't this function, we express our apologies.

REMOTE CONTROL



 You will hear a beep when you press the button  , though the actual model haven't this function, we express our apologies.

REMOTE CONTROL

Remote controller DISPLAY

Meaning of symbols on the liquid crystal display

No.	Symbols	Meaning
1		Signal indicator
2		Clean
3		Fan speed
4		SLEEP function
5		Timer
6		TURBO function
7		Child-Lock
8		Electrical heating
9		Auto Mode
10		Mute function
11		Cooling Mode
12		Display ON/OFF
13		Dry Mode
14		Left-right auto swing
15		Up-down auto swing
16		ECO Mode
17		Temperature/Time indicator
18		Fan only Mode
19		Heating Mode
20		UV lamp
21		I Feel
22		MUTE with the lowest speed
23		Low fan speed
24		Low-Mid fan speed
25		Mid fan speed
26		Mid-High fan speed
27		High fan speed
28		Automatic fan speed
29		Turbo with the highest fan speed

REMOTE CONTROL

Replacement of Batteries

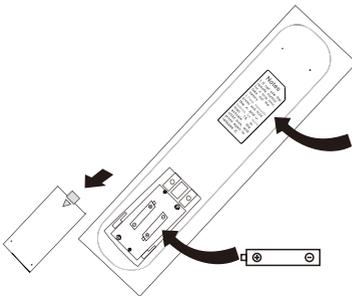
Remove the battery cover plate from the rear of the remote controller, by sliding it in the direction of the arrow.

Install the batteries according the direction (+ and -) shown on the Remote Controller.

Reinstall the battery cover by sliding it into place.

⚠ Use 2 LRO 3 AAA (1.5V) batteries . Do not use rechargeable batteries . Replace the old batteries with new ones of the same type when the display is no longer legible.

Do not dispose batteries as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.



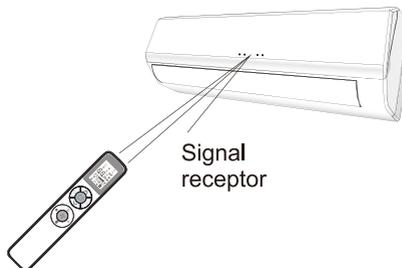
Notes

1.If not use the remote control for a long time, take out the battery.

2.Simultaneously press and hold the ^ and v buttons for more than 1S to activate the child lock, and press again to release it.

Please remove batteries to avoid leakage damage

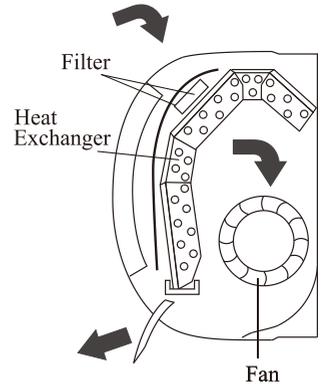
- ⚠
1. Direct the remote controller toward the Air conditioner.
 2. Check that there are no objects between the remote control and the Signal receptor in the indoor unit.
 3. Never leave the remote controller exposed to the rays of the sun.
 4. Keep the remote controller at a distance of at least 1m from the television or other electrical appliances.



REMOTE CONTROL

The air sucked by the fan enters from the grill and passes through the filter, then it is cooled/dehumidified or heated through the heat exchanger.

The direction of the air outlet is motorized up and down by flaps, and manually moved right and left by the vertical deflectors, for some models, the vertical deflectors could be controlled by motor as well.



Controlling air flow direction

1. To change the vertical airflow direction:

Press to activate the horizontal flaps to swing from up to down automatically and shows on remote controller display. Press again to stop the swing movement and keep the current angle.

2. To change the horizontal airflow direction:

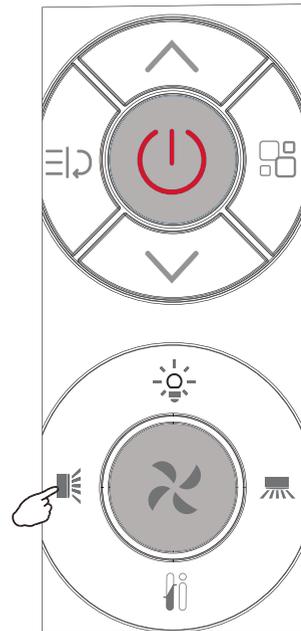
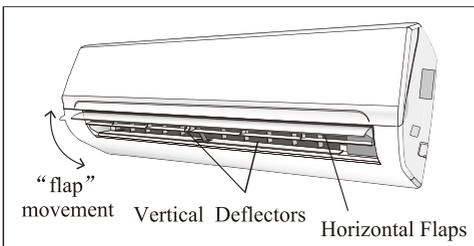
Manually change the vertical deflectors direction when stop horizontal flaps movements.

Press is intend to enable the vertical deflectors to swing from left to right. Press again to stop the swing movement and keep the current angle.

(But for this model, there is no any function only hear a beep and shows on the remote controller display when press this button)

Never adjust “Horizontal flaps” manually, it may not close completely when you turn off the air conditioner.

Never poke fingers, sticks or other objects in the air inlet or outlet vents. Such accidental contact with live parts might cause unforeseeable damage or injury.



REMOTE CONTROL

COOLING MODE

COOL ❄️

The cooling function allows the air conditioner to cool the room and reduce Air humidity at the same time.

To activate the cooling function (COOL), press the  button until the symbol ❄️ appears on the display.

With the button  or  set a temperature lower than that of the room.

HEATING MODE

HEAT ☀️

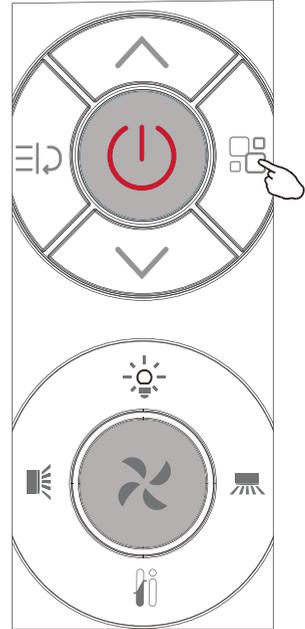
The heating function allows the air conditioner to heat the room.

To activate the heating function (HEAT), press the  button until the symbol ☀️ appears on the display.

With the button  or  set a temperature higher than that of the room.



In HEATING operation, the appliance can automatically activate a defrost cycle, which is essential to clean the frost on the condenser so as to recover its heat exchange function. This procedure usually lasts for 2-10 minutes. During defrosting, indoor unit fan stop operation. After defrosting, it resumes to HEATING mode automatically.



DRY MODE

DRY ☹️

This function reduces the humidity of the air to make the room more comfortable.

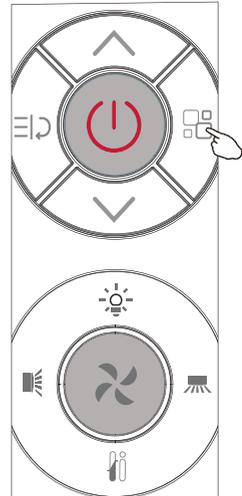
To set the DRY mode, Press  until ☹️ appears in the display. An automatic function of pre-setting is activated.

REMOTE CONTROL

FAN MODE(Not FAN button)

FAN  Fan mode, air ventilation only.

To set the FAN mode, Press  until  appears in the display. An automatic function of pre-setting is activated.



AUTO MODE

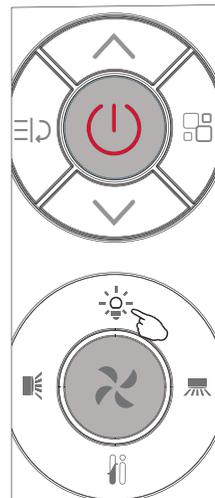
AUTO  Automatic mode.

To set the AUTO mode, press  until  appears on the display.
In AUTO mode the run mode will be set automatically according to the room temperature.

DISPLAY function (Indoor display)

DISPLAY Switch ON/OFF the LED display on panel.

Press  button to switch off the LED display on the panel. Press again to switch on the LED display.



REMOTE CONTROL

ECO function

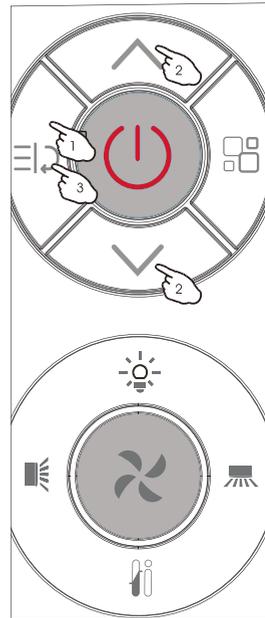
 ECO

This function allows the appliance sets the operation automatically to save energy.

Only in Heating or Cooling model, Press the  button, select the ECO by pressing the button  or  until symbol ECO on the panel. Then press  button again. and the appliance will run in ECO mode.

NOTE:

The ECO function is available on both COOLING and HEATING modes.



SLEEP function

 SLEEP

Pre-setting automatic operating program.

Press the  button, then press  and  until  mark flashing, press  to confirm the choosing and activate the SLEEP function.

Do again as above to cancel it.

NOTE:

The SLEEP function is available in both COOLING and HEATING modes.

After 10 hours running in sleep mode, the air conditioner will change to the previously set mode.

REMOTE CONTROL

Self-clean function (Optional)



Shows "AC" on indoor display during this function process.

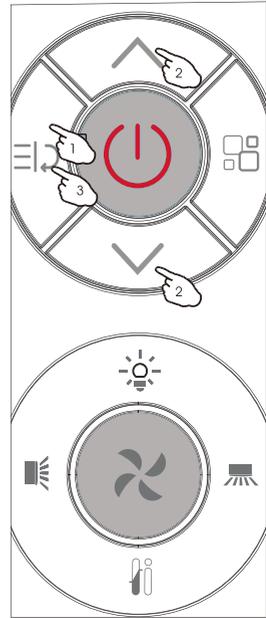
Switch off the air conditioner by pressing . Press the button, symbol is flashing; Press again activate the CLEAN function, and AC appears on the it again to deactivate this function.

NOTE:

1. We suggest operate this function as the following ambient condition to avoid certain safety protection features.

Indoor unit	Temp<30°C
Outdoor unit	5°C<Temp<30°C

2. We suggest operate this function per 3 months.



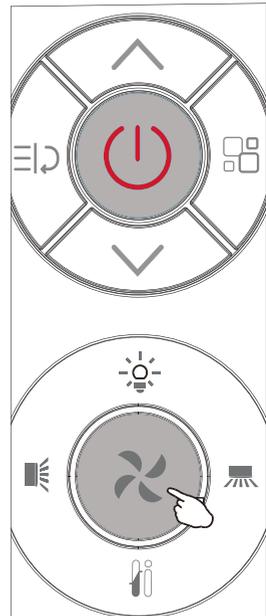
Controlling fan speed



Select the fan speed on AUTO/FAN/COOLING/HEATING modes.

Press button to select the fan speed AUTO/MUTE/LOW/LOW-MID/MID/MID-HIGH/HIGH/TURBO.

	MUTE with the lowest fan speed
	Low fan speed
	Low-Mid fan speed
	Mid fan speed
	Mid-High fan speed
	High fan speed
	Automatic fan speed
	Turbo with the highest fan speed



REMOTE CONTROL

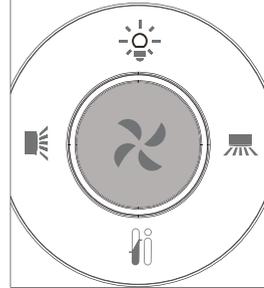
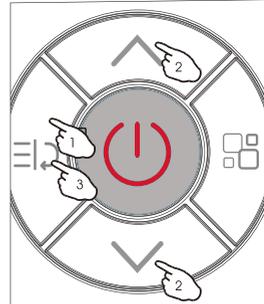
TIMER function

▶ TIMER

To automatically switch on/off the air conditioner.

When the unit is switch-off, you can set the TIMER ON.

1. Press the  button, select the  by pressing the button  or  until symbol  on the panel. Then press  button again.
2. Set the desired Mode/Fan speed/temperature then press the  button.
3. The digital like 0.5H is flashing, press  or  to set the desired time between 0.5h to 24h. Then press the  button to conform.
4. CANCEL it by press  button.



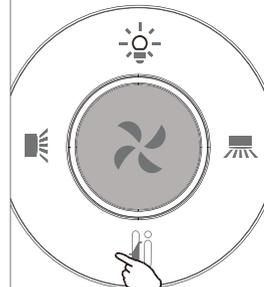
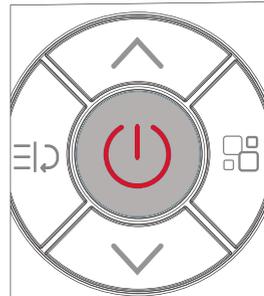
When the unit is ON, you can set the TIMER OFF.

1. Press the  button, select the  by pressing the button  or  until symbol  on the panel. Then press  button again.
2. Press  or  to button to set desired Timer-ontime between 0.5h to 24h. Then press the  button to conform.
3. CANCEL it by press  button.

To cancel the Timer, press the TIMER button  two times.



Note:
All programming should be operated within 5 seconds, otherwise the setting will be cancelled.



I FEEL function (Optional)

I FEEL

Press  button to active the function, the  will appear on the remote display. Do it again to deactivate this function.

This function enables the remote control to measure the temperature at its current location, and send this signal to the air conditioner to optimize the temperature around you and ensure the comfort.

It will automatically deactivate 2 hours later.

PROTECTION

The air conditioner is programmed to provide comfortable living conditions. If used in inappropriate climatic conditions, certain protective functions may be activated. Please refer to the display below.

Fixed speed air conditioner (model FAC-12OFTC52):

Mode	Heating	Cooling	Dehumidification
Ambient temperature			
Room temperature	0°C~27°C(32°F~80°F)	17°C~32°C(63°F~90°F)	
Outdoor temperature	-7°C~24°C(19°F~75°F)	T1 climatic conditions: 15°C~43°C(59°F~109°F)	
		T3 climatic conditions: 15°C~52°C(59°F~125°F)	

Fixed speed air conditioner (model FAC-12INTC52/FAC-18INTC52):

Mode	Heating	Cooling	Dehumidification
Ambient temperature			
Room temperature	0°C~30°C(32°F~86°F)	17°C~32°C(63°F~90°F)	
Outdoor temperature	-15°C~30°C(5°F~86°F)	T1 climatic conditions: 15°C~53°C(59°F~127°F)	
		T3 climatic conditions: 15°C~55°C(59°F~131°F)	

Fixed speed air conditioner (model FAC-12INTC-52G/FAC-18INTC-52G):

Mode	Heating	Cooling	Dehumidification
Ambient temperature			
Room temperature	0°C~30°C(32°F~86°F)	17°C~32°C(63°F~90°F)	
Outdoor temperature	-25°C~30°C(-13°F~86°F)	T1 climatic conditions: 15°C~53°C(59°F~127°F)	
		T3 climatic conditions: 15°C~55°C(59°F~131°F)	



The device does not operate immediately when turned on after being switched off or after changing the operating mode. This is a normal self-protection action, and you should wait for about 3 minutes.

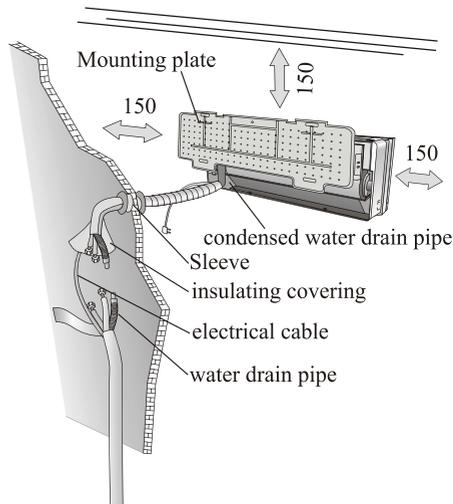


The capacity and efficiency are provided based on testing conducted under full load conditions. The highest motor speed of the indoor fan and the maximum open angle of the blades and deflector are required.

INSTALLATION MANUAL---Selecting the Installation Place

INDOOR UNIT

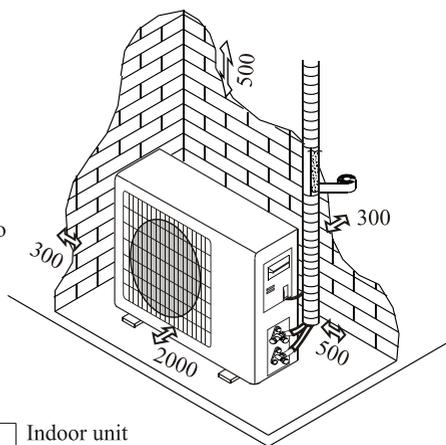
- Install the indoor unit on a strong wall that is not subject to vibrations.
- The in let and outlet ports should not be obstructed:the air should be able to blow all over the room.
- Do not install the unit near a source of heat , steam,or flammable gas.
- Install the unit near an electric socket or private circuit.
- Do not install the unit where it will be exposed to direct sunlight.
- Select a site where the condensed water can be easily drained out, and where it is easily connected to outdoor unit.
- Check the machine operation regularly and reserve the necessary spaces as shown in the picture.
- Select a place where the filter can be easily taken out.



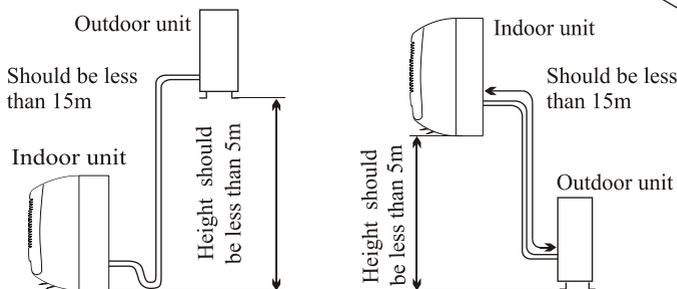
OUTDOOR UNIT

- Do not install the outdoor unit near sources of heat, steam or flammable gas.
- Do not install the unit in too windy or dusty places.
- Do not install the unit where people often pass. Select a place where the air discharge and operating sound will not disturb the neighbours.
- Avoid installing the unit where it will be exposed to direct sunlight (other wise use a protection , if necessary, that should not interfere with the air flow).
- Reserve the spaces as shown in the picture for the air to circulate freely.
- Install the outdoor unit in a safe and solid place.
- If the outdoor unit is subject to vibration, place rubber gaskets onto the feet of the unit..

minimum space to be reserved (mm) showing in the picture



Installation Diagram



The purchaser must ensure that the person and/or company who is to install, maintain or repair this air conditioner has qualifications and experience in refrigerant products.

INSTALLATION MANUAL---Installation of the Indoor unit

Before starting installation, decide on the position of the indoor and outdoor units, taking into account the minimum space reserved around the units

- ⚠ Do not install your air conditioner in a wet room such as a bathroom or laundry etc
- ⚠ The installation site should be 250cm or more above the floor.

To install, proceed as follows:

Installation of the mounting plate

- 1 Always mount the rear panel horizontally and vertically
2. Drill 32 mm deep holes in the wall to fix the plate;
3. Insert the plastic anchors into the hole;
4. Fix the rear panel on the wall with provided tapping screws
5. Be sure that the rear panel has been fixed firmly enough to withstand the weight

Note : The shape of the mounting plate may be different from the one above, but installation method is similar .

Drilling a hole in the wall for the piping

1. Make the piping hole ($\Phi 55$) in the wall at a slight downward slant to the outdoor side.
2. Insert the piping-hole sleeve into the hole to prevent the connection piping and wiring from being damaged when passing through the hole.

- ⚠ The hole must slope downwards towards the exterior

Note : Keep the drain pipe down towards the direction of the wall hole, otherwise leakage may occur.

Electrical connections---Indoor unit

1. Open the front panel.
2. Take off the cover as indicated in the picture (by removing a screw or breaking the hooks).
3. For the electrical connections, see the circuit diagram on the right part of the unit under the front panel.
4. Connect the cable wires to the screw terminals by following the numbering ,Use wire size suitable to the electric power input (see name plate on the unit) and according to all current national safety code requirements.

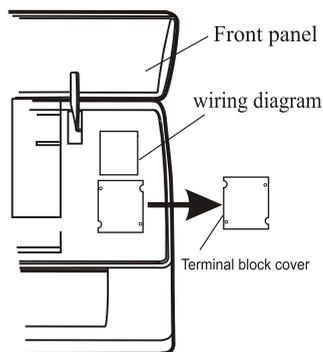
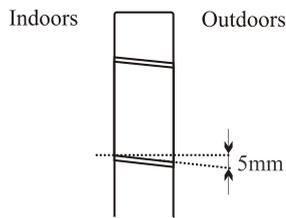
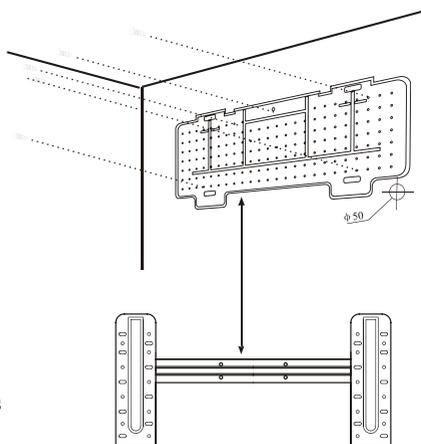
- ⚠ The cable connecting the outdoor and indoor units must be suitable for outdoor use.

- ⚠ The plug must be accessible also after the appliance has been installed so that it can be pulled out if necessary.

- ⚠ An efficient earth connection must be ensured.

- ⚠ If the power cable is damaged, it must be replaced by an authorised Service Centre.

Note: Optional the wires can be connected to the main PCB of indoor unit by manufacturer according to the model without terminal block.



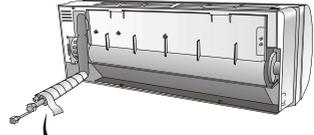
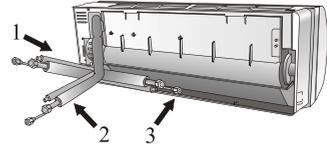
INSTALLATION MANUAL---Installation of the Indoor unit

Refrigerant piping connection

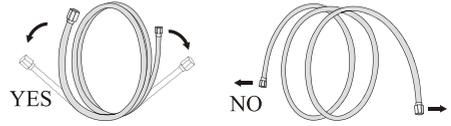
The piping can be run in the 3 directions indicated by numbers in the picture . When the piping is run in direction 1 or 3, cut a notch along the groove on the side of the indoor unit with a cutter.

Run the piping in the direction of the wall hole and bind the copper pipes , the drain pipe and the power cables together with the tape with the drain pipe at the bottom, so that water can flow freely.

- Do not remove the cap from the pipe until connecting it, to avoid dampness or dirt from entering.
- If the pipe is bent or pulled too often , it will become stiff . Do not bend the pipe more than three times at one point.
- When extending the rolled pipe, straighten the pipe by unwinding it gently as shown in the picture.



Shape the connection pipe



Extending the rolled pipe

Connections to the indoor unit

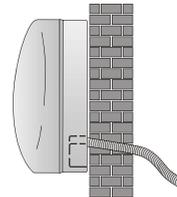
1. Remove the indoor unit pipe cap (check that there is no debris inside).
2. Insert the flare nut and create a flange at the extreme end of the connection pipe.
3. Tighten the connections by using two wrenches working in opposite directions



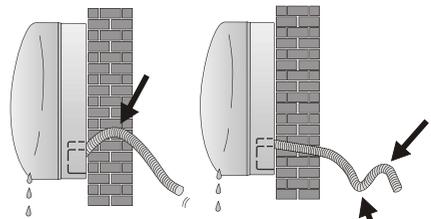
Indoor unit condensed water drainage

The indoor unit condensed water drainage is fundamental for the success of the installation.

1. Place the drain hose below the piping, taking care not to create siphons.
2. The drain hose must slant downwards to aid drainage.
3. Do not bend the drain hose or leave it protruding or twisted and do not put the end of it in water . If an extension is connected to the drain hose , ensure that it is lagged when it passes into the indoor unit.
4. If the piping is installed to the right, the pipes, power cable and drain hose must be lagged and secured onto the rear of the unit with a pipe connection.
 - 1) Insert the pipe connection into the relative slot.
 - 2) Press to join the pipe connection to the base.



YES



NO

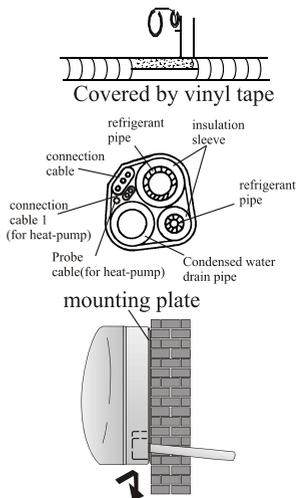
NO

INSTALLATION MANUAL---Installation of the Indoor unit

INSTALLATION OF THE INDOOR UNIT

After having connected the pipe according to the instructions, install the connection cables. Now install the drain pipe. After connection, lag the pipe, cables and drain pipe with the insulating material.

1. Arrange the pipes ,cables and drain hose well.
2. Lag the pipe joints with insulating material , securing it with vinyl tape.
3. Run the bound pipe , Cables and drain pipe through the wall hole and mount the indoor unit onto the upper part of the mounting plate securely.
4. Press and push the lower part of the indoor unit tightly against the mounting plate



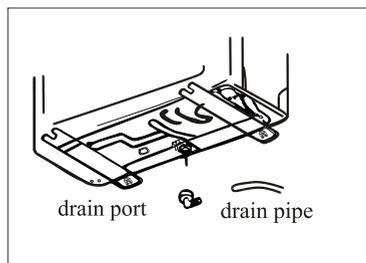
INSTALLATION MANUAL---Installation of the outdoor unit

- The outdoor unit should be installed on a solid wall and fastened securely.
- The following procedure must be observed before connecting the pipes and connecting cables : decide which is the best position on the wall and leave enough space to be able to carry out maintenance easily.
- Fasten the support to the wall using screw anchors which are particularly suited to the type of wall;
- Use a larger quantity of screw anchors than normally required for the weight they have to bear to avoid vibration during operation and remain fastened in the same position for years without the screws becoming loose.
- The unit must be installed following the national regulations.

Outdoor unit condensed water drainage (only for heat pump models)

The condensed water and the ice formed in the outdoor unit during heating operation can be drained away through the drain pipe

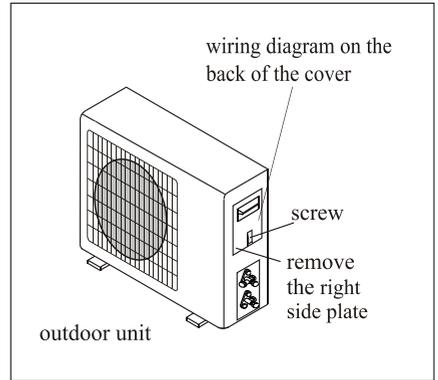
1. Fasten the drain port in the 25mm hole placed in the part of the unit as shown in the picture.
2. Connect the drain port and the drain pipe.
Pay attention that water is drained in a suitable place.



INSTALLATION MANUAL---Installation of the outdoor unit

ELECTRICAL CONNECTIONS

1. Remove the handle on the right side plate of outdoor unit.
2. Connect the power connection cord to the terminal board.
Wiring should fit that of indoor unit.
3. Fix the power connection cord with wire clamp.
4. Confirm if the wire has been fixed properly.
5. An efficient earth connection must be ensured.
6. Recover the handle.

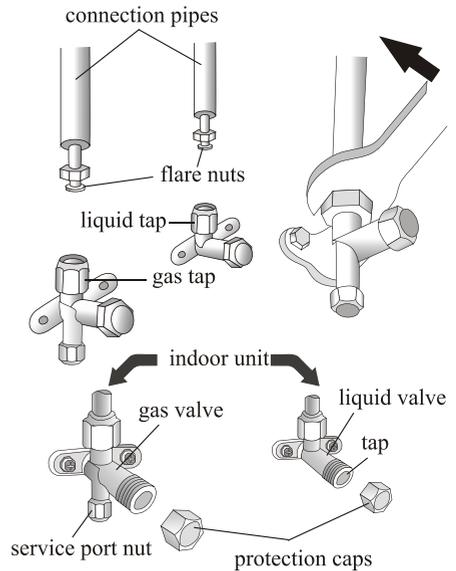


CONNECTING THE PIPES

Screw the flare nuts to the outdoor unit coupling with the same tightening procedures described for the indoor unit.

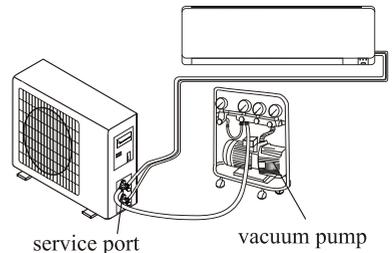
To avoid leakage, pay attention to the following points:

1. Tighten the flare nuts using two wrenches. Pay attention not to damage the pipes.
2. If the tightening torque is not sufficient, there will probably be some leakage. With excessive tightening torque there will also be some leakage, as the flange could be damaged.
3. The surest system consists in tightening the connection by using a fix wrench and a torque wrench: in this case use the table on page 23.



BLEEDING

Air and humidity left inside the refrigerant circuit can cause compressor malfunction. After having connected the indoor and outdoor units, bleed the air and humidity from the refrigerant circuit by using a vacuum pump.

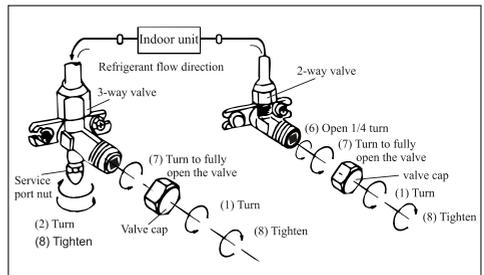
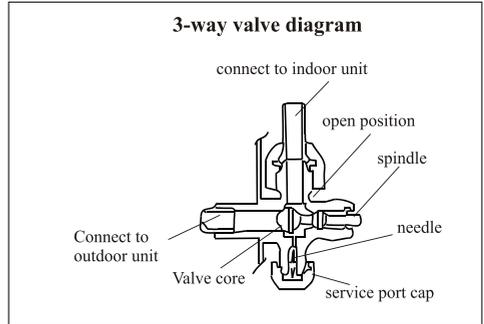


INSTALLATION MANUAL---Installation of the outdoor unit

BLEEDING

The air and humidity left inside the refrigerant circulation can cause compressor malfunction. After having connected the indoor and outdoor units, bleed the air and humidity from the refrigerant circulation using a vacuum pump.

- (1) Unscrew and remove the caps from the 2 - way and 3-way valves.
- (2) Unscrew and remove the cap from the service port.
- (3) Connect the vacuum pump hose to the service port.
- (4) Operate the vacuum pump for 10 - 15 minutes until an absolute vacuum of 10 mm Hg has been reached.
- (5) With the vacuum pump still in operation , close the low - pressure knob on the vacuum pump coupling. Stop the vacuum pump.
- (6) Open the 2 - way valve by 1/4 turn and then close it after 10 seconds. Check all the joints for leaks using liquid soap or an electronic leak device.
- (7) Turn the body of the 2-way and 3-way valves. Disconnect the vacuum pump hose.
- (8) Replace and tighten all the caps on the valves.



INSTALLATION MANUAL--- operation test

1. Wind insulating covering around the joints of the indoor unit and fix it with insulating tape.
2. Fix the exceeding part of the signal cable to the piping or to the outdoor unit.
3. Fix the piping to the wall (after having coated it with insulating tape) using clamps or insert them into plastic slots.
4. Seal the hole in the wall through which the piping is passed so that no air or water can fill.

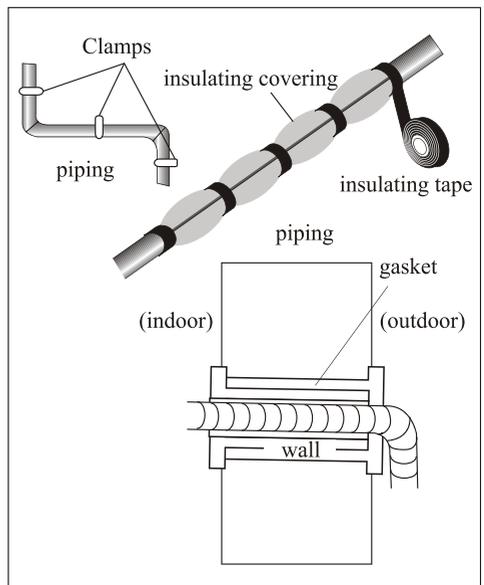
Indoor unit test

- Do the ON/OFF and FAN operate normally?
- Does the MODE operate normally?
- Do the set point and TIMER function properly?
- Does each lamp light normally?
- Do the flap for air flow direction operate normally?
- Is the condensed water drained regularly?

Outdoor unit test

- Is there any abnormal noise or vibration during operation?
- Could the noise , the air flow or the condensed water drainage disturb the neighbours?
- Is there any coolant leakage?

Note: the electronic controller allows the compressor to start only three minutes after voltage has reached the system.



INSTALLATION MANUAL - Information for the Installer

Pipe Length and Additional Refrigerant

Inverter Model Capacity (Btu/h)	12K	18K-24K
Pipe Length with Standard Charge	5m/16ft	5m/16ft
Pipe Length with Standard Charge (e.g. North America, etc.)	7.5m/24ft	7.5m/24ft
Maximum distance between the indoor and outdoor units	15m/49ft	20m/65ft
Additional refrigerant charge	15g/m	25g/m
Maximum height difference between the indoor and outdoor units	10m/32ft	15m/48ft
Type of refrigerant	R32	R32

ON-OFF Model Capacity (Btu/h)	12K
Pipe Length with Standard Charge	3m/10ft
Maximum distance between the indoor and outdoor units	15m/49ft
Additional refrigerant charge	15g/m
Maximum height difference between the indoor and outdoor units	5m/16ft
Type of refrigerant	R32

Torque parameters

Pipe size	Newton meter [N × m]	Pound-force foot (lbf-ft)	Kilogram-force meter (kgf·m)
1/4" (φ6.35)	15-20	11.1-14.8	1.5-2.0
3/8" (φ9.52)	31-35	22.9-25.8	3.2-3.6
1/2" (φ12)	45-50	33.2-36.9	4.6-5.1
5/8" (φ15.88)	60-65	44.3-48.0	6.1-6.6

Dedicated distribution device and cable for air conditioner

Minimum circuit ampacity for air conditioner (A)	Minimum wire cross-section for air conditioner (A) Area (mm ²)	Socket or switch specification (A)	Fuse specification (A)
8	0.75	15	15
8 and 10	1.0	15	15
10 and 15	1.5	20	25
15 and 24	2.5	25	40
24 and 28	4.0	35	45
28 and 32	6.0	40	55

Note: This table is for reference only; the installation must comply with applicable local laws and regulations.

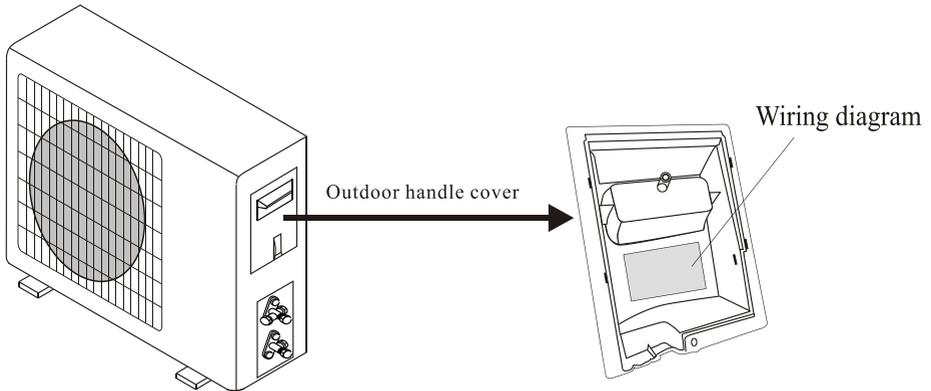
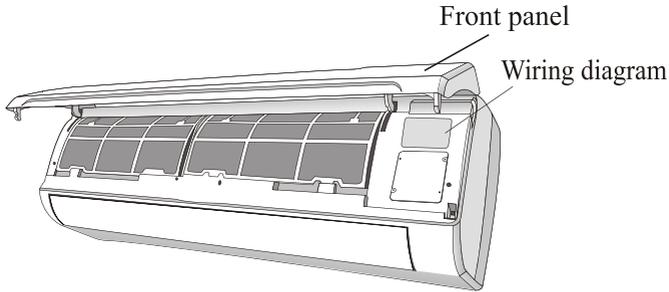
INSTALLATION MANUAL---Information for the installer

WIRING DIAGRAM

For different models, the wiring diagram may be different. Please refer to the wiring diagrams pasted on the indoor unit and outdoor unit respectively.

On indoor unit, the wiring diagram is pasted under the front panel;

On outdoor unit, the wiring diagram is pasted on the backside of the outdoor handle cover.



Note: For some models the wires has been connected to the main PCB of indoor unit by manufacturer without terminal block.

INSTALLATION MANUAL---Information for the installer

CABLE WIRES SPECIFICATION

MODEL capacity (Btu/h)		5k	7k	9k	12k	15/18k	22/24k	28/30k/36k
		sectional area						
Power supply cable	N	1.0mm ² AWG18	1.0mm ² AWG18	1.0mm ² AWG18	1.0mm ² (1.5mm) AWG18 (AWG16)	1.5mm ² AWG16	2.5mm ² AWG14 H05RN-F	4.0mm ² AWG12
	L	1.0mm ² AWG18	1.0mm ² AWG18	1.0mm ² AWG18	1.0mm ² (1.5mm) AWG18 (AWG16)	1.5mm ² AWG16	2.5mm ² AWG14 H05RN-F	4.0mm ² AWG12
	E	1.0mm ² AWG18	1.0mm ² AWG18	1.0mm ² AWG18	1.0mm ² (1.5mm) AWG18 (AWG16)	1.5mm ² AWG16	2.5mm ² AWG14 H05RN-F	4.0mm ² AWG12
Connection supply cable	N	1.0mm ²	1.0mm ²	1.0mm ²	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	0.75mm ²
	L	1.0mm ²	1.0mm ²	1.0mm ²	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	0.75mm ²
	1	1.0mm ²	1.0mm ²	1.0mm ²	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	0.75mm ²
	2	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²
	3	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²
	⊕	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²

INVERTER TYPE MODEL capacity (Btu/h)				9k	12k	18/22k	24k	
		sectional area						
Power supply cable	N			1.0mm ² (1.5mm) AWG18 (AWG16)	1.0mm ² (1.5mm) AWG18 (AWG16)	1.5mm ² AWG16	2.5mm ² AWG14	
	L			1.0mm ² (1.5mm) AWG18 (AWG16)	1.0mm ² (1.5mm) AWG18 (AWG16)	1.5mm ² AWG16	2.5mm ² AWG14	
	E			1.0mm ² (1.5mm) AWG18 (AWG16)	1.0mm ² (1.5mm) AWG18 (AWG16)	1.5mm ² AWG16	2.5mm ² AWG14	
Connection supply cable	N			1.0mm ² (1.5mm)	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	
	L			1.0mm ² (1.5mm)	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	
	1			1.0mm ² (1.5mm)	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	
	⊕			1.0mm ² (1.5mm)	1.0mm ² (1.5mm)	1.5mm ²	0.75mm ²	

220V 7K , 9K , 12K 15K , 16K , 18K , 22K , 24K , 30K air conditioner indoor unit fuse parameter is 50T, 3.15A
 110V 7K , 9K 12k air conditioner indoor unit fuse parameter is 50T, 3.15A,
 125V 7K , 9K , 12K air conditioner outdoor unit fuse parameter is 61T, 15A
 250V 18K , 22K , 24K air conditioner outdoor unit fuse parameter is 65TS, 25A

MAINTENANCE

Periodic maintenance is essential for keeping your air conditioner efficient.

Before carrying out any maintenance, disconnect the power supply by taking the plug out from the socket.

INDOOR UNIT

ANTIDUST FILTERS

1. Open the front panel following the direction of the arrow
2. Keeping the front panel raised with one hand, take out the air filter with the other hand
3. Clean the filter with water; if the filter is soiled with oil, it can be washed with warm water (not exceeding 45°C).
Leave to dry in a cool and dry place.
4. Keeping the front panel raised with one hand, insert the air filter with the other hand
5. Close

The electrostatic and the deodorant filter (if installed) cannot be washed or regenerated and must be replaced with new filters after every 6 months.

CLEANING THE HEAT EXCHANGER

1. Open the front panel of the unit and lift it till its greatest stroke and then unhook it from the hinges to make the cleaning easier.
2. Clean the indoor unit using a cloth with the water (not higher than 40°C) and neutral soap. Never use aggressive solvents or detergents.
3. If the outdoor unit is clogged, remove the leaves and the waste and remove the dust with air jet or a bit of water.

END OF SEASON MAINTENANCE

1. Disconnect the automatic switch or the plug.
2. Clean and replace the filters
3. On a sunny day let the conditioner work in ventilation for some hours, so that the inside of the unit can dry completely..

REPLACING THE BATTERIES

When:

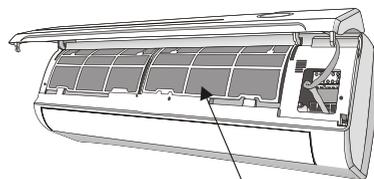
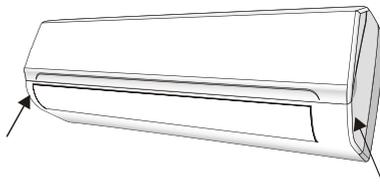
- There is no confirmation beep heard from the indoor unit.
- The LCD doesn't act.

How:

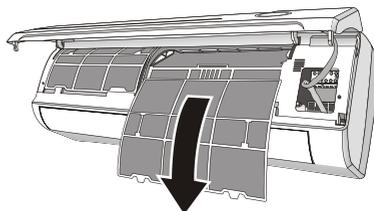
- Take off the cover at back.
- Place the new batteries respecting the symbols + and -.

N.B: Use only new batteries. Remove the batteries from the remote controller when the conditioner is not in operation

WARNING! Do not throw batteries into common rubbish, they should be disposed of in the special containers situated in the collection points.



antidust filter



TROUBLESHOOTING

MALFUNCTION	POSSIBLE CAUSES	
The appliance does not operate	Power failure/plug pulled out	
	Damaged indoor/outdoor unit fan motor	
	Faulty compressor thermomagnetic circuit breaker	
	Faulty protective device or fuses.	
	Loose connections or plug pulled out	
	It sometimes stops operating to protect the appliance.	
	Voltage higher or lower than the voltage range	
	Active TIMER-ON function	
Strange odour	Air filter dirty	
Noise of running water	Back flow of liquid in the refrigerant circulation	
A fine mist comes from the air outlet	This occurs when the air in the room becomes very cold, for example in the “COOLING” or “DEHUMIDIFYING/DRY” modes.	
A strange noise can be heard	This noise is made by the expansion or contraction of the front panel due to variations in temperature and does not indicate a problem.	
Insufficient airflow, either hot or cold	Inappropriate temperature setting..	
	Air inlet or outlet of indoor or outdoor unit has been blocked.	
	Air filter is blocked.	
	Fan speed set at minimum.	
	Other sources of heat in the room.	
The appliance does not respond to commands	No refrigerant.	
	Remote control is not near enough to indoor unit.	
	Battery in Remote controller may have been exhausted..	
The display is off	Obstacles between remote control and signal receiver in indoor unit.	
	Active LED function	
	Power failure	
Switch off the air conditioner immediately and cut off the power supply in the event of:		
Strange noises during operation.		
Faulty electronic control board		
Faulty fuses or switches.		
Spraying water or objects inside the appliance.		
Overheated cables or plugs.		
Very strong smells coming from the appliance.		
ERROR SIGNALS ON THE DISPLAY		
In case of error, the display on the indoor unit shown the following error codes:		
	RUN lamp	Description of the trouble
<i>E1</i>	flashes once	The fault of indoor temperature sensor
<i>E2</i>	flashes twice	The fault of indoor pipe temperature sensor
<i>E6</i>	flashes 6 times	Malfunction of indoor fan motor.

SPLIT AIR CONDITIONER INDOOR UNIT

Model FAC-120FTCS2

Rated Voltage 220-240V~

Rated Frequency 50Hz

Cooling Capacity 3230W

Heating Capacity 3520W

Air Flow Volume 550 m³/h

Sound Power Level(H) 41dB(A)

Weight 7.5kg

Manufactured year 2025

Importer: YIMFORT DOO
Made in P.R.CHINA

SPLIT AIR CONDITIONER INDOOR UNIT

Model FAC-12INTCS2

Rated Voltage 220-240V~

Rated Frequency 50Hz

Cooling Capacity 3520W (1000-3810)

Heating Capacity 3660W (1020-3960)

Air Flow Volume 500m³/h

Sound Power Level(H) 40dB(A)

Weight 7.5 kg

Manufactured year 2025

Importer: YIMFORT DOO
Made in P.R.CHINA

SPLIT AIR CONDITIONER INDOOR UNIT

Model FAC-18INTCS2

Rated Voltage 220-240V~

Rated Frequency 50Hz

Cooling Capacity 5280W (1300-5860)

Heating Capacity 5420W (1300-6300)

Air Flow Volume 800m³/h

Sound Power Level(H) 44dB(A)

Weight 10kg

Manufactured year 2025

Importer: YIMFORT DOO
Made in P.R.CHINA

SPLIT AIR CONDITIONER INDOOR UNIT

Model FAC-12INTC-52G

Rated Voltage 220-240V~

Rated Frequency 50Hz

Cooling Capacity 3400W (1000-3770)

Heating Capacity 3420W (1000-3810)

Air Flow Volume 550m³/h

Sound Power Level(H) 50dB(A)

Weight 7.5 kg

Manufactured year 2025

Importer: YIMFORT DOO
Made in P.R.CHINA

SPLIT AIR CONDITIONER INDOOR UNIT

Model FAC-18INTC-52G

Rated Voltage 220-240V~

Rated Frequency 50Hz

Cooling Capacity 5100W (1250-5910)

Heating Capacity 5100W (1250-6070)

Air Flow Volume 800m³/h

Sound Power Level(H) 53dB(A)

Weight 10kg

Manufactured year 2025

Importer: YIMFORT DOO
Made in P.R.CHINA

AIR CONDITIONER OUTDOOR UNIT

Model FAC-120FTCS2

Rated Voltage 220-240V~

Rated Frequency 50Hz

Climate Type T1

Weight 20kg

Isolation R21

Refrigerant R32

Refri. Charge 0.440kg

GWP 675

Moisture Protection IPX4

Maximum Allowable Pressure 4.5MPa

Operating Pressure for the Discharge Side 4.5MPa

Operating Pressure for the Suction Side 1.2MPa

Manufactured year 2025

Contains fluorinated greenhouse gases
Importer: YIMFORT DOO
Made in P.R.CHINA

AIR CONDITIONER OUTDOOR UNIT

Model FAC-12INTCS2

Rated Voltage 220-240V~

Rated Frequency 50Hz

Climate Type T1

Weight 20kg

Isolation R21

Refrigerant R32

Refri. Charge 0.460kg

GWP 675

Moisture Protection IPX4

Maximum Allowable Pressure 4.5MPa

Operating Pressure for the Discharge Side 4.5MPa

Operating Pressure for the Suction Side 1.2MPa

Manufactured year 2025

Contains fluorinated greenhouse gases
Importer: YIMFORT DOO
Made in P.R.CHINA

AIR CONDITIONER OUTDOOR UNIT

Model FAC-18INTCS2

Rated Voltage 220-240V~

Rated Frequency 50Hz

Climate Type T1

Weight 24.5kg

Isolation R21

Refrigerant R32

Refri. Charge 0.670kg

GWP 675

Moisture Protection IPX4

Maximum Allowable Pressure 4.5MPa

Operating Pressure for the Discharge Side 4.5MPa

Operating Pressure for the Suction Side 1.2MPa

Manufactured year 2025

Contains fluorinated greenhouse gases
Importer: YIMFORT DOO
Made in P.R.CHINA

AIR CONDITIONER OUTDOOR UNIT

Model FAC-12INTC-52G

Rated Voltage 220-240V~

Rated Frequency 50Hz

Climate Type T1

Weight 22kg

Isolation R21

Refrigerant R32

Refri. Charge 0.570kg

GWP 675

Moisture Protection IPX4

Maximum Allowable Pressure 4.5MPa

Operating Pressure for the Discharge Side 4.5MPa

Operating Pressure for the Suction Side 1.2MPa

Manufactured year 2025

Contains fluorinated greenhouse gases
Importer: YIMFORT DOO
Made in P.R.CHINA

AIR CONDITIONER OUTDOOR UNIT

Model FAC-18INTC-52G

Rated Voltage 220-240V~

Rated Frequency 50Hz

Climate Type T1

Weight 31kg

Isolation R21

Refrigerant R32

Refri. Charge 1.000kg

GWP 675

Moisture Protection IPX4

Maximum Allowable Pressure 4.5MPa

Operating Pressure for the Discharge Side 4.5MPa

Operating Pressure for the Suction Side 1.2MPa

Manufactured year 2025

Contains fluorinated greenhouse gases
Importer: YIMFORT DOO
Made in P.R.CHINA



More about the technical specifications of this air conditioner, as well as other FOX Electronics products, can be found at the following website.

www.foxelectronics.rs